

TENANT HANDBOOK

We have launched our first comprehensive [Tenant Handbook](#) to over 2,000 tenants. The handbook comes in a folder divided into sections so that information can be found quickly, easily, and if required simply updated.

The handbook has had the seal of approval from the Plain English Commission so it should be easy to read.

Weslo's Operations Director, Mike Crozier along with Housing Support Officer, Pam Menzies, and Commercial Director, Steve Scott from Forster Roofing, are seen handing over the new handbook to Weslo's latest new tenant, Sandra Hughson who is moving into a new home in Broxburn. Sandra said "When you move into a new home there are a lot of things to remember so being able to refer to the handbook when I am not sure about something will be really handy".

Mike said "we urge all our tenants to read through their new handbook and keep it in a safe place for when they need to refer to it whenever a query arises".



The publication of the handbook was helped by the kind sponsorship of Brechin based, Forster Roofing who are Weslo's approved roofing contractor. Commercial Director, Steve Scott said "We have had the pleasure of working for Weslo Housing Management and interacting with a number of their tenants during three roof renewal programmes over the past three years. As part of our delivery we recognise the importance of tenant liaison and are always keen to support our client initiatives, such as the publication of this handbook that promotes good communication with their tenants."

If you need the handbook translated into another language, produced in a larger print, braille or even audio then please contact us on 01506 634060.