



## **Tenant Participation Meeting Minutes**

**Wednesday 28 October 2020**

**Microsoft Teams at 6.00pm**

**Present from Weslo:**     **Liz White (Housing Manager)**  
                                  **Louise Mitchell (Community Engagement Officer)**

**Tenants:**                 **Gail Thomson, Joyce Cameron, Kenny Redmond,**  
                                  **Joanna Golding, Graham Lawson, Eileen Porter**  
                                  **and Jim Porter.**

**Guest:**                   **From Link Group**  
                                  **Jon Turner (Chief Executive)**  
                                  **Colin Cassie (Senior Tenant Participation Officer)**  
                                  **Lesley Baird (TPAS representative)**

|   |   | Action |
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| 1 | <b><u>Apologies for Absence</u></b><br><br>Katy Andrews   | LM     |
| 2 | <b><u>Introductions</u></b><br><br>HM introduced the guests to the TPC members.   | LW     |
| 3 | <b><u>Minutes of Previous Meeting</u></b><br><br>Approved by Eileen Porter and Graham Lawson.   | LM     |
| 4 | <b><u>Jon Turner and Colin Cassie from The Link Group</u></b><br><br>A presentation detailing the background of Link and the values around ensuring tenants get the best service possible was delivered to the TPC. In addition, a getting to know Link video has been uploaded on Weslo's website available to view by any member of the public. | JT/CC  |

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|   | <p>A Q&amp;A session followed and the themes of the questions asked were around:</p> <ul style="list-style-type: none"> <li>• being a link tenant</li> <li>• What's your selling point</li> <li>• Repairs service</li> <li>• Building new houses in the area</li> <li>• The area committee</li> <li>• Tenant Participation and Scrutiny</li> <li>• Services</li> <li>• Upgrades</li> <li>• Rents</li> <li>• Staff</li> <li>• Renewable Energy</li> <li>• Home improvements</li> </ul> <p>The TPC members found this to be a very informative session and will direct any tenants who have further questions to: <a href="mailto:weslofuture@weslohm.co.uk">weslofuture@weslohm.co.uk</a></p> |    |
| 5 | <p><b><u>Rent Consultation</u></b></p> <p>HM explained the reasons for a rent consultation to take place during a Transfer of Engagements and the timescales required. The proposed Rent Consultation papers were shared, and how the affordability and viability of the proposed rent increases are calculated.</p> <p>A discussion took place and the TPC members approved the paper for distribution to the tenants.</p>  | LW |
| 6 | <p><b><u>Next TPAS Newsletter</u></b></p> <p>TPAS shared their next newsletter and a copy has been sent to members for their comments prior to sending to all tenants.</p>   | LB |
| 7 | <p><b><u>TP Officers and Tenant Catch Up</u></b></p> <p>CEO reminded members of the invitation to attend the TPAS meeting through Teams. Two TPC members advised they will attend.</p>   | LM |
| 8 | <p><b><u>Community Support Directory</u></b></p> <p>CEO advised she is putting together a directory with all of the Support Services, Community Fridges and Food Banks in the West Lothian and Falkirk Council areas. This will assist with support for anyone facing difficulty, any local knowledge from members would be helpful.</p>   | LM |

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| 9 | <b><u>Next Meeting</u></b><br><br>Next meeting arranged for 4 weeks' time, Wednesday 25/11/2020 6pm on Teams. | LM  |
|   | <b><u>Any Other Business</u></b><br><br>No other business to discuss.   | All |