



Tenant Participation Meeting Minutes

Wednesday 30 September 2020

Microsoft Teams at 6.00pm

Present from Weslo: **Caroline Polson (Assistant Housing Manager, AHM)**
 Louise Mitchell (Community Engagement Officer, CEO)

Tenants: **Graham Lawson, Jim Porter, Eileen Porter, Joyce Cameron, Katy Andrews and Joanna Golding.**

Guest: **Lesley Baird**

| | | Action |
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| 1 | <u>Apologies for Absence</u> Kenny Redmond, Gail Thomson, Lise Bysted. There was a technical issue which prevented Gail Graham attending. | |
| 2 | <u>Introductions</u> Introductions were carried out. New member Katy Andrews was welcomed along with guest speaker Lesley Baird from TPAS the independent tenant advisor (ITA). | LM |
| 3 | <u>Minutes of Previous Meeting</u> Sent out in advance by email Approved by Jim Porter and Eileen Porter. | LM |
| 4 | <u>(ITA)-- Update</u> | LB |

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| | <p>Lesley thanked everyone inviting her . The first newsletter has been sent and there will be further regular newsletters to update tenants on the progress of the proposed Transfer of Engagement (TOE). The TPC will be provided with these for comments prior to publishing.</p> <p>There has been a good response from tenants, the main enquiries has been in relation to :</p> <ul style="list-style-type: none"> • Investment • Communications • Moving home and allocations • Right to buy • Move to the Local Authority • Who can vote • Reasons behind the Transfer of Engagement <p>TPAS have responded to individual enquiries/comments. . More information will be provided in relation to the emerging themes in the next newsletters</p> <p>TPAS advised that as the ITA assess the business case proposals, including Links financial ability to deliver the promises made to Weslo tenants in the business case.</p> <p>As the TOE progresses tenants will be provided with information that will show the difference between no vote and staying with Weslo or a yes vote to move to Link.</p> <p>Tenants can access all performance measures and standards on the Scottish Housing Regulator website for all landlords operating in Scotland.</p> <p>Lesley advised the TPC they do not have all the answers to their very detailed questions at the moment as the business plan is still in progress. However, they will ensure that the TPC and tenants are regularly updated and have the necessary information to make an informed choice when it is time to vote.</p> <p>TPAS will attend future meetings and ensure TPC are kept up to date with developments. If Covid restrictions allow TPAS will go out into the community as it is recognised that not everyone is digitally included.</p> | |
| 5 | <p><u>Future meeting with Jon Turner, Chief Executive, Link Group</u></p> <p>The Chief Executive, Jon would like to attend a future TPC meeting along with Colin Cassey TP manager and TP officer Lyndsay.</p> <p>Questions can be sent in advance or asked on the night.</p> | LM |

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| | All TPC members are happy attend the next meeting on 28/10/2020. | |
| 6 | <p><u>Updates to the Kitchen Policy</u></p> <p>CEO advised that a feedback on the Kitchen (specification/standard???) – don't think it was a policy has now been actioned. Louise thanked the TPC for their input.. This is available in the TPC Team files and Weslo's website.</p> | LM |
| 7 | <p><u>Editorial Panel</u></p> <p>CEO advised that an Autumn Newsletter is in its final draft. TPC members were asked to review and provide any final comments before going to print</p> | LM |
| 8 | <p><u>TPAS Scrutiny Week</u></p> <p>CEO advised TPC TPAS Scrutiny week to be held on 16,17,18th November.</p> <p>2 members confirmed they would like to attend. As no conflict of interest tenant board member can attend event</p> <p>CEO will request copies of the presentation for those who are not able to attend.</p> | LM |
| 9 | <p><u>Code of conduct and Confidentiality agreement</u></p> <p>Policies nearing completion final draft to be circulated and will be implemented before the next TPC meeting.</p> <p><u>PS Can I see these documents</u></p> | LM |
| 10 | <p><u>Promotional Video for Website/Facebook</u></p> <p>TPC agreed to progress this. Each member to do a short speech about TP and what it means to them and how they can promote membership.</p> <p><u>Timeline?</u></p> | LM |
| | <p><u>Any Other Business</u></p> <p>TPC member asked about this year's TPAS conference and was advised the conference is still booked for January at the moment however this will be confirmed in November.</p> | All |

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| | <p>CEO advised that holding meetings in the Bathgate office would not resume until safe to do so.</p> <p>The TPC acknowledged that the assistance provided by the IT department and the provision of IT equipment been a great benefit to them during this particularly difficult time. TPC thanked Weslo for this.</p> | |
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