




(If necessary use additional sheet)

How would you like us to resolve the matter?

Signed :	Date:
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Thank you for taking the time to fill out this form.

We will always try to resolve your complaint quickly, within five working days if we can. If the complaint is complex and requires investigation it may take up to 20 working days to resolve.

PLEASE RETURN TO:

Housing Manager  
Weslo Housing Management  
66 North Bridge Street  
Bathgate EH48 4PP

Or [complaints@weslohm.co.uk](mailto:complaints@weslohm.co.uk)